

## **ON YOUR MARK, GET SET, GO BLUE: LIT BOARD AND DAILY HUDDLES IN A HOSPITAL PREOP/PACU SETTING**

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**Background:** Lean concepts have been introduced into health care as a strategy for staff to surface and solve everyday problems. The Surgical Services Value Stream recognized opportunities to improve the patient/family care experience in our institution. Being in the middle of the value stream and experiencing multiple problems, the Preoperative Holding/PACU was identified as a unit where Lean concepts could be introduced to the staff to improve the practice environment.

### **Objective of Project:**

- Implement Lean concepts in Preoperative Holding/PACU practice environment

### **Process of Implementation:**

- Unit leadership attended Lean training courses;
- Staff meeting to introduce Lean concepts and daily huddle process;
- Staff team formed to design and champion huddle process and boards to visualize the chosen metrics and everyday Lean ideas (ELIs);
- Developed ELI tool;
- Created methods for daily metric tracking;
- Ongoing mentoring of staff.

### **Statement of Successful Practice:**

Nurses, assistive personnel, and clerical staff are integrating Lean concepts into daily work, including daily huddles, data collection, and working through ELIs to solve recurring problems within the practice environment.

### **Implications for Advancing the Practice of Perianesthesia Nursing:**

Nurses, assistive personnel, and clerical staff have a standard process to surface problems and suggest and try countermeasures. When problems cross departments, a formal process to engage others in problem solving exists. Staff has greater autonomy and accountability for their practice environment and a forum to engage senior leadership in problem solving, resulting in an improved patient/family care experience.